

*Q9 Series*

*User Manual*








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## 1. Safety Instructions

### 1.1 Symbols

	<b>WARNING</b> Can cause damage.
	<b>INFORMATION</b> Useful or important information.
	See attached documentation.

### 1.2 Brief Description of the Grinder

Q9 Series is a completely automatic grinder that pre-grinds or instantly grinds coffee beans. Simply insert the filter holder into the corresponding space to obtain one or two servings of fresh-ground coffee. The grinder's versatility allows for independent adjustment of the quantity of ground coffee desired for one or two coffees through the programming keypad.

### 1.3 Basic Safety Instructions

- Install the grinder on a stable surface.
- Only qualified personnel should use the grinder; it is not intended to be used by customers.
- Only qualified adult personnel may use the grinder.
- The grinder is not designed to be used in open-air or outdoor spaces unless protected from adverse climatic conditions like wind, rain, fog, etc.
- Do not expose grinder to running water or steam.
- Do not touch the grinder if your feet are damp or wet or you are barefoot, or have damp or wet hands.
- This machine does not have parts that can be repaired by the user.
- Perform cleaning and change grinding blades within the timeframes recommended by the manufacturer or service technicians.
- The manufacturer is not responsible for possible damages caused to the grinder due to failure to follow the instructions outlined in this manual or due to improper use of the grinder.
- Only the manufacturer is authorized to replace any of the grinder parts, including the connection cable.
- Check that the characteristics of the electrical installation are in line with the information on the grinder's specifications label.
- This machine must not be used for any purpose other than that for which it was designed: grinding coffee.
- Before carrying out any maintenance or repair that requires opening the machine, it should be unplugged from the power source through the general switch or by disconnecting the mains cable.
- People that are physically or mentally disabled or untrained people should not use this machine without supervision by qualified personnel.

## 2. Overview

### 2.1 Overview

**i**



Hopper open.

**i**



Hopper closed.



**Coffee identification label**

**Display and keypad**

**Coffee press**

**Double serving switch**

**Filter holder area**

**Removable hopper**

**Grinding point adjustment knob**

**Single serving switch**

**Grinds tray**

**i** **General switch**

- General turn-on or turn-off. Located beneath the grinds tray.



**General switch**

**Characteristics:**

HEIGHT: 610 mm.  
 WIDTH: 193 mm.  
 DEPTH: 391 mm.  
 WEIGHT: 16 Kg.  
 HOPPER CAPACITY: 1.5 kg  
 POWER: 230 V, 50 Hz.  
 POWER RATING: 525 W

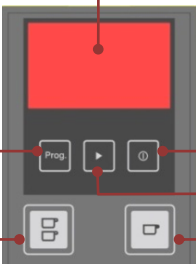
### 2.2 Programming keypad

**Programming key**

- Press for 3 seconds to access programming mode. Go through the program menus to confirm changes made.

**Turn off key**

- Press this key to switch to or exit from stand-by mode.



**Two coffee servings**

- Press for 3 seconds, then press the play key to change the grind time for a double serving.

**Play key**

- To change display information, press for 2 seconds and select between instant or pre-grinding mode.

**One coffee serving**

- Press for 3 seconds, then press play key to change the grind time for a single serving.

### 3. Installation

Once unpacked, set up the machine in the desired location (an electrical plug is required), making sure it is on a stable surface. Connect the mains cable, place coffee in the hopper, open the hasp and press the general switch located under the grinds tray. The grinder is now ready for use.



#### Warning:

- The manufacturer is not responsible for breakage or damages due to failure to follow the instructions and rules outlined in this manual.

### 4. First Use

To request a coffee serving, simply place the filter holder in the space that corresponds to the desired serving (right for single serving, left for double serving). When using the grinder for the first time, or any time it is completely empty, request the serving three times so the dispenser fills properly and to ensure you obtain the correct serving.



#### Warning:

- Do not pour ground coffee into the beans hopper.
- If you are using the grinder to grind continuously, let it rest every 30 minutes to avoid overheating.

### 5. Regulation of the Grinding Point



To regulate the degree of grinding, use the grinding point adjustment knob, turning in one direction or the other.

- Turn the knob clockwise to obtain a finer grind.
- Turn the knob counter-clockwise to obtain a coarser grind.



#### Note: Grinding point

- To change the grinding point significantly, turn the knob at least one full rotation.
- Never turn the knob in the fine direction (clockwise) more than 1 full rotation without grinding again, as this could lead to a blockage in the grinder.

### 6. External cleaning of the Grinder


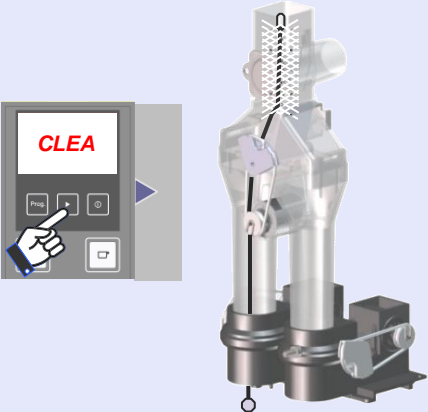

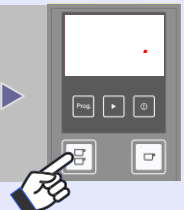
Before cleaning, disconnect the machine via the general switch located under the grounds tray. Wipe with a clean damp rag. Do not use detergents, abrasive products, alcohol or solvents. Use a paint brush to clean the harder-to-reach areas. The machine cannot be washed under running water.

## 7. Internal Cleaning of the Grinder



See attached documentation

- For this cycle, the two chutes that dispense ground coffee are opened so as to carry out a cleaning of both using the cleaning brush provided.
- To access this cycle, press the 1 coffee key and the 2 coffees key at the same time for 3 seconds. A message that reads “CLEA” will appear on the screen and will remain there.

<p>1</p> 	<ul style="list-style-type: none"> <li>• Press the one serving and two serving keys at the same time for 3 seconds. The “CLEA” message will appear on the screen indicating that the grinder cleaning cycle is running.</li> </ul>
<p>2</p> 	<ul style="list-style-type: none"> <li>• By pressing the “&gt;” play key it is possible to change the position of the trap door that selects the serving of either one or two coffees; this way the upper part of the distributor is accessible from both sides.</li> </ul>
<p>3</p> 	<ul style="list-style-type: none"> <li>• Remove the grounds tray and move the grinder to the edge of the workspace, until you are able to insert the cleaning brush into the two chutes through the one coffee and two coffees hatches to clean both channels.</li> </ul>
<p>4</p> 	<ul style="list-style-type: none"> <li>• To exit this cycle, press either the one coffee or two coffees key.</li> </ul>

## 8. Programming: User Menu

The grinder has a programming keypad which allows the user to program both single and double servings quickly.

It is also possible to program the work mode:

**PREGRIND:** after filling a serving, leave the next serving pre-ground.

**INSTANT:** grind the coffee serving right when you need it.

Once you have accessed these menus, if 20 seconds go by without pressing any key, you will be automatically returned to the normal work program.

### 8.1 Programming a single serving

This feature allows the user to modify the coffee grind time according to the type of coffee desired by following the below process.

Keep pressed 3 sec.

Press to exit

**Note:**  
-To reduce the serving volume

**Note:**  
-To increase the serving volume

### 8.2 Programming a double serving

This feature allows the user to modify the coffee grind time according to the type of coffee desired by following the below process.

Keep pressed 3 sec.

Press to exit

**Note:**  
-To reduce the serving volume

**Note:**  
-To increase the serving volume



### 8.3 Programming work mode

It is possible to select the mode in which the Q9 grinder dispenses ground coffee: either the Pre-grinding mode or the Instant mode.

**PREGRIND:** coffee is already ground for the next coffee.

**INSTANT:** coffee is ground at the time of requesting it.

**i Nota:**

- We recommend the Pregrind mode to maximize the grinder's efficiency.

### 8.4 Consulting counters: partial, total

It is possible to check the total or partial number of servings the grinder has prepared. To see the number of servings, follow the steps below:

**Total counter**

2,320,300 coffees  
Max. 9,999,999

**Partial counter**

0300 coffees  
Max. 9,999

Press the "Prog" key until exiting programming mode.

### 8.5 Clear partial counter

**i Note:**

- At this level the user can only clear the partial counter.
- Only technical personnel can clear the total counter (higher access level).

## 9. Warning Messages

### 9.1 **CLEA**

- If the blinking message “**CLEA**” appears on the display screen, this means that it is time to carry out a cleaning cycle (follow the instructions in section 8 of the manual, “Internal Cleaning”). This message appears after a certain number of coffee servings have been ground; the factory default value is 300 servings.
- Each time a cleaning cycle is carried out, whether the machine requests it or not, the serving counter for cleaning will be automatically re-set to zero.

### 9.2 **Grdr**

- If the blinking message “**Grdr**” appears on the display screen, this means Technical Service must be called to change the grinder blades. The factory default number is 150,000 coffee servings.

## 10. Contact Information

### 10.1 Contact Address

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As a result of continuous product development, the manufacturer reserves the right to introduce technical improvements without prior warning.